

**minutes of meeting**



**Kensington & Chelsea  
Local Involvement Network**

Unit 25, Shaftesbury Centre

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[www.rbkclink.org](http://www.rbkclink.org)

<b>project title</b>	Kensington & Chelsea Local Involvement Network		
<b>meeting type</b>	Physical Disabilities Sub-Group Public Meeting		
<b>minute no</b>	M-6	<b>Ref</b>	LINK
<b>held at</b>	Kensington United Reform Church, Allen Street, Kensington, London W8 6BL	<b>held on</b>	6 <sup>th</sup> May 2010

	<p>Anders Eriksson Chris Wertheim David Montagu Corry Heather Andrews-Kerr Jeannie Lamb Margaret Cairns-Irven</p> <p>Sabra Mohammad Robin Tuck</p> <p>Guest: Jemma Curry</p> <p>Host: Wendy Phillips Simmons Hall</p>	<p>Kensington &amp; Chelsea Volunteer Centre Kensington &amp; Chelsea Residents Kensington &amp; Chelsea LINK member Chelsea Care Kensington &amp; Chelsea LINK member Chair of Kensington &amp; Chelsea LINK Physical Disabilities Sub-Group Kensington &amp; Chelsea LINK member Kensington &amp; Chelsea LINK member</p> <p>NHS Kensington &amp; Chelsea</p> <p>LINK Development Officer LINK Administrator</p>
<b>apologies</b>	Patricia Gani, Daniel Wardman,	

<b>Item</b>	<b>Welcome &amp; Introductions</b>	<b>Action</b>
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1.0	Margaret Cairns-Irven welcomed those attending the meeting and reminded the group about the ground rules for all meetings. All agreed to follow the ground rules.	All
2.0	<b>Minutes of the last meeting March 9<sup>th</sup> 2010</b>	
	<b>Amendments</b> Item 3 (Question 5) – missing word to be inserted. 'Individuals who have ..... how much income would they need to <b>be</b> earning?'  The minutes of the last meeting were subsequently approved.	
3.0	<b>Briefing on the background to the 'Access to GP's' project</b>	
	Margaret gave background information to the 'Access to GP project' and explained the methods for reaching the target audience and role that members of the LINK are expected to play.  The 'Access to GP project' has the following:  <b>A) Aims:</b> 1. Registering with a GP 2. Changing GP 3. Patient satisfaction with the GP  <b>B) Target Audience:</b> Disabled people borough wide  <b>C) Methods of research:</b> 1. Questionnaire (rolled-out first) and then 2. Mystery shopping	
4.0	<b>Discussion on the Revised 'Access to GPs and Patient Satisfaction' Survey</b>	
	Wendy took the group through the draft Access to GPs and Patient Satisfaction Survey questionnaire  The group discussed the questions in the survey and feedback their comments on the content of the questionnaire.  The group was asked to feedback their comments on questions that were not covered during the group discussion to LINK host by phone: 020 8968 7049 or	All

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	email: <a href="mailto:rbklink@hestia.org">rbklink@hestia.org</a>	
<b>5.0</b>	<b>Discussion on the next steps in this project:</b>	
	<p>The next step in the project will be:</p> <ul style="list-style-type: none"> <li>- All members to feedback their comments on the content of the questionnaire by May 14<sup>th</sup>.</li> <li>- Amend the questionnaire and take to the next Management Group meeting on May 20<sup>th</sup> for approval.</li> <li>- Distribute the questionnaire through all accessible media by May 27<sup>th</sup>.</li> <li>- Questionnaire to be returned by Friday June 25<sup>th</sup></li> </ul>	<p><b>All</b></p> <p><b>Simmone/ Paula</b></p> <p><b>Simmone</b></p> <p><b>All</b></p>
<b>6.0</b>	<b>Update on Volunteering Opportunities at Stepping Stones project – Anders Eriksson</b>	
	<p>Anders Eriksson explained the background to Stepping Stone’s Volunteering programme and the type of volunteering opportunities that are on offer.</p> <p>The aim of Stepping Stones volunteering project is to make volunteering accessible to everyone interested in undertaking unpaid work. Stepping Stones will try to match the interest of people who would like to volunteer their time with offers from different types of organisations.</p> <p>LINK members who are interested in joining Stepping Stones volunteering project or to receive further information should contact Frances Byron, Stepping Stones Co-ordinator by email: <a href="mailto:frances.byron@voluntarywork.org.uk">frances.byron@voluntarywork.org.uk</a> or phone: 020 8960 3722</p>	<b>All</b>
<b>7.0</b>	<b>Date and venue of next meeting</b>	
	<p><b>Date:</b> Thursday 13<sup>th</sup> July</p> <p><b>Time:</b> 3pm -5pm</p> <p><b>Location:</b> Isaac Newton Centre, 108a Lancaster Road, Ladbroke Grove, London, W11 1QS</p>	