



**Kensington & Chelsea
Local Involvement Network**

Unit 25, Shaftesbury Centre
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www.rbkc.org

minutes of meeting

project title	Kensington & Chelsea Local Involvement Network		
meeting type	Mental Health Sub-Group Meeting		
minute no		Ref	
held at	London Lighthouse (Training Room 7), 111-117 Lancaster Road, W11 1QT	held on	6 th September 2011
Present	Ivan Moore Bernadette Isturis Cady Stone? Jonathan Bell Robin Tuck Sam Shakes Am Larkin D.B. Taylor Marilyn Hill Cathy Pippard Catherine Larkin Shelley Shenker Janice Woodruff Sarah El Maammar Mary Cavallara Juliet Hammond Manar Chhayra + 3 more attendees	Joint Chair of K&C LINK Mental Health Sub-group Advocate for Mental Health Service User K&C LINK Member / MIND SUN / STAG Joint Chair of K&C LINK Mental Health Sub-group K&C LINK Member MH Service User SUN rep Nureo Health Co-operative? CNWL KCMHCA INWL PCTs INWL PCTs Carer K&C LINK Development Officer K&C LINK Apprentice	
ApoloGies	Faith Ndirangu, Healthier Life 4 You; Natalie Fox, CNWL.		

minutes of meeting

No.	Item	Action
1.0	Welcome & Introductions	
	Welcome and introductions	
2.0	Minutes of the last meeting – 8th March 2011	
	No corrections.	
3.0	Presentation by Shelley Shenker and Janice Woodruff – INWL Commissioners	
	<p>‘Overview of Inner North West London (INWL) NHS commissioning of mental health services.</p> <p>Shelly and Janice gave a presentation – giving the context to commissioning, current provision, key performance issues, commissioning intentions and opportunities etc.</p> <p>Main points:</p> <ul style="list-style-type: none"> • 3 PCTs merged to INWL – Tri borough PCT and Council – report to North West cluster • Clinical Commissioning Groups (CCGs) – PCTs are delegating responsibility. The CCGs will be formally responsible in April 2013. • Payment by Results – improved patient choice • The triage model – a more effective model – (assessed, stabilised and moved on within short period of time) • National surveys show that patient experience is below average • Data shows higher than average length of stay and average or higher than average admission than expected • User involvement feedback from SUN and UFM • Commissioning intentions: • Recovery – IMROC (Implementing Recovery Organisational Change) and peer support - effective in preventing admissions. • Early intervention evaluation e.g BME communities • Shifting settings of care – secondary to primary • Reducing the need for / length of inpatient stays • Rehabilitation – commissioning a pathway • Employment and accommodation – benchmarking and targets • Court diversion • IAPT and long term conditions (depression / anxiety) 	
4.0	Updates:	

minutes of meeting

	<p>Cathy Phippard , CNWL – Payment by Results Cathy has invited LINK members to join a trust wide reference focus group to develop care packages. Please let the LINK office know if you are interested</p> <p>Mulberry Ward Pilot Closure A letter was sent from LINK / SUN / SMART / AFMH on 8th August re concerns about the closure. A response by Robyn Doran (Director of Operations, CNWL) was received on 19th August (Letter circulated at the meeting)</p> <p>LINK, SUN, SMART and AFMH met with Angela McGee (Service Director), Kate Ayres (Inpatient Services Manager) and Nicola Howells (Acute Services Project Manager) to discuss the temporary ward closure at South Kensington and Chelsea Mental Health Centre.</p> <p>Crisis Cards CNWL re printing a new set of crisis cards – so that service users have a number to contact 24/7 with staff trained to give appropriate responses. Cards to be circulated within next few months. Numbers also for carers</p> <p>SULS project The Service User Led Standards Project are looking for more volunteers – please contact the LINK office if you are interested (flyer was circulated at the meeting)</p>	<p>CP to send briefing paper for distribution.</p> <p>JH will email the members</p>
5.0	Forward Planning	
	A presentation by RBKC around the Personalisation agenda and personal budgets to be arranged.	JH to invite Toby Dickinson / Carole Jarvis to next meeting
6.0	Announcement / Meeting Notification	
	<p>K&C LINK AGM: Date: Thursday 8th September Time: 4.45pm – 7pm Venue: Essex Unitarian Church, 112 Palace Gardens Terrace, Notting Hill Gate, W8 4RT</p> <p>MIND S-U-N meeting: Date: Wednesday 28th September Time: 5.30pm – 7.30pm Venue: 1 Thorpe Close</p>	
7.0	Date and venue of next meeting	
	<p>Date: Tuesday 1st November Time: 1- 3pm Venue: London Lighthouse (Training Room 7), 111-117 Lancaster Road, W11 1QT</p>	All

minutes of meeting