



**Kensington & Chelsea  
Local Involvement Network**

Unit 25, Shaftesbury Centre  
85 Barlby Road  
London, W10 6BN

**T:** 020 8968 7049 / 6771

**M:** 07967 225015

[www.rbkc.org](http://www.rbkc.org)

**minutes of meeting**

<b>project title</b>	Kensington & Chelsea Local Involvement Network		
<b>meeting type</b>	Mental Health Sub-Group Meeting		
<b>minute no</b>	M - 11	<b>Ref</b>	
<b>held at</b>	St Phillips Church, Earls Court Road London, W8 6QH	<b>held on</b>	8 <sup>th</sup> March 2011
<b>Present</b>	Amira Addunya Annemarie Frende – Lagevardi Bernadette Isturis Catherine Larkin Chris Wertheim Kadara Kursum Ivan Moore  Giulia James Gus Rivera Moramay Nunez -Trejos (Mimi)  Robin Tuck  Guest: Chris Bumstead  Host: Simmons Hall Chris Conn	K&C Resident Mental health Day Services  Advocate for Mental Health K&C LINK Member K&C LINK Member “I Dared to Say No” Joint Chair of K&C LINK Mental Health Sub–group K&C LINK Member K&C Resident K&C LINK Member  Joint Chair of K&C LINK Mental Health Sub–group  Head of Patient & Public Involvement CNWL NHS Foundation Trust  LINK Administrator Development Officer	

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<b>Apologies</b>	Aidan Moloney, Anne Hopewell, David Taylor, Dr Sarah Marriott, Pete Raimes
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<b>Item</b>	<b>Welcome &amp; Introductions</b>	<b>Action</b>
1.0	Robin Tuck welcomed everyone to the meeting including guests from Central and North West London (CNWL) NHS Foundation Trust.	
2.0	<b>Minutes of the last meeting – 18<sup>th</sup> January 2011</b>	
	The minutes were approved	
3.0	<b>Presentation on the ‘Redesign of Central &amp; North West London (CNWL) NHS Foundation Trust Service Line’ – Chris Bumstead, Head of Patient &amp; Public Involvement.</b>	
	<p>Chris Bumstead led a discussion on the Redesign of Central &amp; North West London (CNWL) NHS Foundation Trust Service Line.</p> <p>He informed the group that Central &amp; North West London (CNWL) have put together eleven new service lines. The main reasons are to; ensure a sense of continuity around services provided; ensure high standard in delivery of care for particular group; and to make sure there is a clear line of managerial accountability re communication.</p> <p>Adult services will be provided across 3 service lines – Primary community care, Complex community care, and Acute inpatient care – encompassing the 5 boroughs of Westminster, K&amp;C, Brent, Harrow and Hillingdon. There will be individual service directors who will retain borough responsibility.</p> <p>The majority of the service lines with the exception of Adult Service will be going live at the beginning of April 2011 subject to approval from CNWL trust board. Adult services are scheduled to go live at the beginning of August 2011.</p> <p>A series of consultation meetings with both staff and members of the public will be planned. Date to be circulated.</p>	

	<p><b><u>Discussion</u></b></p> <p><b>Comment:</b> A member of the group commented that there needs to be a change in the way that substance misuse users going into hospital are treated. They are not treated with the same dignity and respect as patients in a general hospital ward. Current attitude and level of treatment needs changing.</p> <p><b>Comment:</b> A member of the group commented that there need to be a minimum standard on which all boroughs should be measured. This is important when the three boroughs join together.</p> <p><b>Q.</b> What role can LINKs play in the service line re-design?</p> <p><b>Ans.</b> Chris Bumstead – As a body, the LINK should look to continue to monitor how services are provided. Also, by ensuring that LINK members are able to get information about what is going on locally and to feed this into discussions and commissioning. The CNWL User Experience Forum can act as a medium to provide information in both directions. Individually, Mental Health Sub-group members can for example; become part of a team that conducts regular surveys with other service users about their experiences. Another way to get involved is to take part in the recruitment and training of staff to ensure that they are of high quality.</p> <p>CNWL is looking for volunteers from among service users who have been sectioned who are interested in taking part in providing training for Section 12 Doctors to talk about their experience. They should contact Chris Bumstead on <a href="mailto:c.bumstead@nhs.net">c.bumstead@nhs.net</a> or 0203 214 5765.</p>	<p><b>All</b></p>
<p><b>4.0</b></p>	<p><b>Updates:</b></p>	
	<p><b>4.1 Patient Environment Action Teams (PEAT) Assessments</b></p> <p>The PEAT Assessment helps to highlight areas for improvement and share best practice across healthcare organisations in England.</p> <p>One of the issues that came out of the PEAT Assessment at St Charles Hospital is that patients are not given the freedom to smoke when they like</p>	

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	<p>without having to rely on staff for escorted breaks. The smoking balconies are due to be re-fitted so that they are 50% 'open' which will meet the guidelines of a smoking area.</p> <p><b>4.2 User-Led Standards</b> The first meeting for the service-user led standards focus group will take place on <b>Tuesday 19<sup>th</sup> April at RBKC Community Engagement Team Meeting Room, 2-4 Malton Road, Ladbroke Grove, London, W10 5UP</b>. The purpose of the group is to develop a set of standards that will help to shape the way services are provided for mental health users. Anyone who would like to volunteer to assist in this project should get in touch with LINK Host staff to confirm your attendance.</p> <p><b>4.5 Crisis Card</b> The group discussed the use of a 'crisis card' - a card that provides information about who and what telephone number to contact in times of emergency or crisis. A meeting has been arranged by Chris Bumstead with all the service user groups and LINK's to review all the cards currently in circulation, with the aim to have one version of the card, which captures the needs of CNWL and service users alike. Anyone interested in working on this project should contact LINK staff.</p>	All
<b>5.0</b>	<b>Forward Planning</b>	
	<p>The group suggested looking at <b>'the nature of mental health'</b> as a presentation topic for the next meeting:</p> <p>Action: LINK Host staff to find presenter to present on this topic at the next meeting.</p>	Chris / Ivan
<b>6.0</b>	<b>Announcement / Meeting Notification</b>	
	<p><b>6.1 K&amp;C Anti Cuts campaign group</b> K&amp;C Anti Cuts campaign group organises campaigns at local level for campaigns against cuts. Anyone interested in joining the campaign to address the cuts across Adult Social Care should register their interest via the Social Council Information from <a href="http://www.kcse.org.uk">www.kcse.org.uk</a></p>	

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	<b>6.2 Borough wide Mental Health meeting</b>  One of the focus of the event will be on 'Primary Care Services. The event will take place on  Wednesday, May 4 <sup>th</sup> from 09:30 – 3:30pm at Essex Unitarian Church. You are all invited to attend.	
<b>7.0</b>	<b>Date and venue of next meeting</b>	
	<b>Date:</b> Wednesday, 18 <sup>th</sup> May <b>Time:</b> 1 – 3pm <b>Venue:</b> 1 Thorpe Close, Ladbroke Grove, London, W10 5XL	<b>All</b>