

minutes of meeting



**Kensington & Chelsea
Local Involvement Network**

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project title	Kensington & Chelsea Local Involvement Network																																
meeting type	Mental Health Sub-Group Public Meeting																																
minute no	M6	Ref	K&C LINK																														
held at	1 Thorpe Close, Ladbroke Grove, London, W19 5XL	held on	13 th May 2010																														
	<table> <tr> <td>Aaron Smith</td> <td>Pepperpot Day Centre</td> </tr> <tr> <td>Aiden Moloney</td> <td>K&C MIND /Service User Network (SUN)</td> </tr> <tr> <td>Anders Eriksson</td> <td>Kensington & Chelsea Volunteer Centre</td> </tr> <tr> <td>Catherine El-Houdaigui</td> <td>K&C LINK Member</td> </tr> <tr> <td>Denise Clingham</td> <td>K&C Diabetic Support Group</td> </tr> <tr> <td>Elicia Mollineau</td> <td>K&C Social Council / 4Minds</td> </tr> <tr> <td>Gaenor Holland Williams</td> <td>K&C LINK/Forum for Older Residents</td> </tr> <tr> <td>Ivan Moore</td> <td>Co-Chair K&C LINK Mental Health Sub-Group</td> </tr> <tr> <td>Jonathan Bell</td> <td>K&C LINK Member</td> </tr> <tr> <td>Larry Da Silva</td> <td>K&C LINK/Forum for Older Residents</td> </tr> <tr> <td>Liviu DeBruin</td> <td>K&C LINK Member</td> </tr> <tr> <td>Margaret Feast</td> <td>K&C LINK Member</td> </tr> <tr> <td>Moramay Nunez-Trejos</td> <td>K&C LINK Member</td> </tr> <tr> <td>Robin Tuck</td> <td>Co-chair of K&C LINK Mental Health Sub-Group</td> </tr> <tr> <td>Sheila Balgobin</td> <td>K&C LINK Member</td> </tr> </table>			Aaron Smith	Pepperpot Day Centre	Aiden Moloney	K&C MIND /Service User Network (SUN)	Anders Eriksson	Kensington & Chelsea Volunteer Centre	Catherine El-Houdaigui	K&C LINK Member	Denise Clingham	K&C Diabetic Support Group	Elicia Mollineau	K&C Social Council / 4Minds	Gaenor Holland Williams	K&C LINK/Forum for Older Residents	Ivan Moore	Co-Chair K&C LINK Mental Health Sub-Group	Jonathan Bell	K&C LINK Member	Larry Da Silva	K&C LINK/Forum for Older Residents	Liviu DeBruin	K&C LINK Member	Margaret Feast	K&C LINK Member	Moramay Nunez-Trejos	K&C LINK Member	Robin Tuck	Co-chair of K&C LINK Mental Health Sub-Group	Sheila Balgobin	K&C LINK Member
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<p>Q. The aim of the programme for newly qualified psychotherapies, 'Improving Access to Psychological Therapies (IAPT)' was to increase access and the types of services available; where does the NHS K&C see the programme going forward?</p> <p>Ans. Noel Morrow – The new government is still committed to the IAPT program. The NHS K&C has commissioned a primary care psychological health service which has an IAPT model – a holistic model with different options.</p> <p>NHS K&C have a fully operational model in primary care and are now looking to work with CNWL to provide this at secondary care level.</p> <p>Q. Has there been any changes in the level of staffing at CNWL as a result of the fifty percent withdrawal of ward space in St Charles?</p> <p>Ans. Noel Morrow – Staff have not been lost or made redundant; they are still in the service. Clarification should be sought from CNWL on where the staff are now located.</p> <p>Q. Will the quality of the service provided by CNWL be linked to funding?</p> <p>Ans. Noel Morrow – yes, if it is felt that a provider is unable to provide services properly then the NHS K&C will look for an alternative provider. This will not impact on service users.</p> <p>Comment: A member informed the group that Clare Murdoch (Chief Executive Officer - CNWL) announced at a recent health overview and scrutiny committee (OSC) meeting that there will be £3.5 millions of financial cuts to CNWL service provision in K&C to be phased in over the next four years. Tony Dickenson, mental health commissioner stated recently that there will be no RBKC mental health social services cuts this year but that cuts for 2011 will be inevitable.</p> <p>Comment: A member of the group pointed out that apart from the immediate problem of funding; there are local problems such as bringing people who were</p>	
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	<p>distributed outside of the borough back into the borough and also a reduction in the provision of homes for older people. This it is felt has a link to mental health. It is felt that money should be spent on remedying the things going on and not only on new ideas.</p> <p>Ans. Noel Morrow – Agreed that there are issues at St Charles and other parts of the borough that have not been remedied. The new service director for K&C, Angela Magee (CNWL) recognises that there are difficulties. The commissioners intend to carry out mini inspections on the wards and to meet the service users and staff to find out what the problems are.</p> <p>Paula Murphy (LINK Coordinator) informed the group that K&C LINK is looking to carry out peer research on the ward at St Charles Hospital. The first meeting will be in July.</p>	
4.0	<p>Presentation on Mental Health Questionnaire for staff, on Section 117 of the Mental Health Act, 1983 – Wendy Smith, Ealing LINK</p>	
	<p>Wendy Smith, Ealing LINK introduced a Mental Health Survey that she designed with the Ealing Mental Health group for staff. The survey was put together to highlight the need for a better understanding of section 117 of the Mental Health Act 1983, following her experience as a family member of a mental health user. The survey aims to assess the level of awareness of section 117 amongst staff.</p> <p>The group was asked to take away a draft copy of the survey and to feedback their comments on the content and structure of the questions.</p> <p>The survey will be rolled out among staff in the borough who work with mental health service users once it is finalised.</p>	<p>All</p>
5.0	<p>Update on LINK Projects:</p>	

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	<p>5.1 Day Service Questionnaire Ivan Moore and Paula Murphy reported that K&C LINK had received around eighty responses from the questionnaire conducted on Mental Health Day Services. The next step will be to analyse the results and to report the findings to the relevant commissioners etc</p> <p>5.2 ‘Easy to Ignore’ Research Moramay Nunez-Trejos updated the group on the progress of the ‘Easy to Ignore’ research that she is conducting. So far, Moramay has conducted one to one and group interviews with various organisations with a focus on homelessness and rough sleepers. This feedback will be collated and forwarded to the relevant commissioners.</p> <p>The second phase of the process will be to look at the experiences of other ‘easy to ignore’ groups e.g. ex-offenders and substance mis-use.</p> <p>Moramay will also support another LINK member with peer research on the experiences of women who suffer domestic violence. The findings from this research will feed directly into the Domestic Violence Strategy for the borough.</p> <p>Action:</p> <ul style="list-style-type: none"> • Proposed meeting date to discuss the drafting of a service-user charter for the borough to be circulated with minutes. • Circulate feedback from CNWL Quality Accounts with the minutes • Volunteers sought for the inspections of the mental health wards in St Charles <p>Contact Paula if interested in any of the above options.</p>	<p>Paula</p> <p>Paula</p> <p>Paula</p>
<p>6.0</p>	<p>Update on Volunteering Opportunities at Stepping Stones project – Anders Eriksson</p>	
	<p>Anders Eriksson explained the background to Stepping Stone’s Volunteering programme and the type of volunteering opportunities that are on offer.</p>	

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	<p>The aim of Stepping Stones volunteering project is to make volunteering accessible to everyone interested in undertaking unpaid work. Stepping Stones will try to match the interest of people who would like to volunteer their time with offers from different types of organisations.</p> <p>LINK members who are interested in joining Stepping Stones volunteering project or to receive further information should contact Frances Byron, Stepping Stones Co-ordinator by email: frances.byron@voluntarywork.org.uk or phone: 020 8960 3722</p>	All
7.0	Date and venue of next meeting	
	<p>Date: Thursday July 8th, 2010 Time: 1 – 3pm Venue: London Lighthouse, 111- 117 Lancaster Road, Ladbroke Grove, London, W11 1QT</p>	All