



**Kensington & Chelsea  
Local Involvement Network**

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**minutes of meeting**

<b>project title</b>	Kensington & Chelsea Local Involvement Network																																		
<b>meeting type</b>	K&C LINK Older People's Sub-Group Meeting																																		
<b>minute no</b>	M-7	<b>Ref</b>	LINK																																
<b>held at</b>	Kensington Unitarian Church	<b>held on</b>	6 <sup>th</sup> July 2010																																
<b>present</b>	<table> <tr> <td>Catherine Larkin</td> <td>K&amp;C LINK Member</td> </tr> <tr> <td>Christine Vigars (Chair)</td> <td>K&amp;C LINK Management Group Member</td> </tr> <tr> <td>Gaenor Holland-Williams</td> <td>K&amp;C LINK Member</td> </tr> <tr> <td>Margaret Feast</td> <td>K&amp;C LINK Member</td> </tr> <tr> <td>Moss Ladbrooke</td> <td>K&amp;C LINK Member</td> </tr> <tr> <td>Rosemary Watt</td> <td>K&amp;C LINK Member</td> </tr> <tr> <td>Robin Tuck</td> <td>K&amp;C LINK Management Group Member</td> </tr> <tr> <td>Tony Piercy</td> <td>Chelsea Care Ltd</td> </tr> <tr> <td><b>Guest:</b></td> <td></td> </tr> <tr> <td>Caroline Leveaux</td> <td>Acting Non-Acute Senior Commissioning Manager for NHS Kensington and Chelsea</td> </tr> <tr> <td>Chris Hume</td> <td>Project Manager Dementia, NHS Kensington and Chelsea</td> </tr> <tr> <td>Debbie Hawkins</td> <td>Admiral Nurse Team Leader (Central and North West London (CNWL) NHS Foundation Trust</td> </tr> <tr> <td>Sue McGowan</td> <td>Admiral Nurse (Central and North West London (CNWL) NHS Foundation Trust</td> </tr> <tr> <td><b>Host:</b></td> <td></td> </tr> <tr> <td>Paula Murphy</td> <td>LINK Coordinator</td> </tr> <tr> <td>Simmone Hall</td> <td>LINK Administrator</td> </tr> </table>			Catherine Larkin	K&C LINK Member	Christine Vigars (Chair)	K&C LINK Management Group Member	Gaenor Holland-Williams	K&C LINK Member	Margaret Feast	K&C LINK Member	Moss Ladbrooke	K&C LINK Member	Rosemary Watt	K&C LINK Member	Robin Tuck	K&C LINK Management Group Member	Tony Piercy	Chelsea Care Ltd	<b>Guest:</b>		Caroline Leveaux	Acting Non-Acute Senior Commissioning Manager for NHS Kensington and Chelsea	Chris Hume	Project Manager Dementia, NHS Kensington and Chelsea	Debbie Hawkins	Admiral Nurse Team Leader (Central and North West London (CNWL) NHS Foundation Trust	Sue McGowan	Admiral Nurse (Central and North West London (CNWL) NHS Foundation Trust	<b>Host:</b>		Paula Murphy	LINK Coordinator	Simmone Hall	LINK Administrator
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<b>apologies</b>	Natalie Doyle, Florence Joseph
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<b>Item</b>	<b>Welcome &amp; Introductions</b>	<b>Action</b>
<b>1.0</b>	Christine welcomed those attending the meeting including the visitors from NHS Kensington & Chelsea.	
<b>2.0</b>	<b>Agreement of Minutes</b>	
	The minutes of the 17 <sup>th</sup> May were approved.	
<b>3.0</b>	<b>Presentation on Dementia Strategy - Caroline Leveaux, Acting Non-Acute Senior Commissioning Manager for Kensington and Chelsea and Colleagues.</b>	
	<p>Caroline Leveaux, Chris Hume, Debbie Hawkins and Sue McGowan gave a presentation on the Dementia Strategy - a joint strategy prepared by the Royal Borough of Kensington &amp; Chelsea (RBKC) and NHS Kensington &amp; Chelsea.</p> <p>The team explained the background to dementia care, the aim of the strategy, what the strategy is trying to achieve and how it will be funded.</p> <p>The dementia care strategy aims to achieve a system whereby people remain independent and only towards the end of their lives require hospitalisation or other forms of intervention.</p> <p>Among the things that the strategy will deliver include:</p> <ul style="list-style-type: none"> <li>• A new single care pathway for Kensington and Chelsea to be agreed by October 2010</li> <li>• Raising public awareness and understanding of dementia to encourage early identification and reduce stigma and</li> <li>• A new memory assessment service aimed to be opened by September 2011</li> </ul> <p>The full service and the single pathway are expected to be launched by March 2012. The strategy will be funded by £450K of new money from the Primary Care Trust plus existing funding for dementia services.</p>	

**Ways in which LINK can contribute to the Dementia Strategy**

The group made the following suggestions:

- Extending K&C LINK's current 'dignity champions initiative' to include awareness for people with dementia.
- Work with GP's to raise more awareness of dementia amongst users of the service.
- Find out whether there is a lack of awareness and stigma within the black and minority ethnic (BME) communities, and look to extend the current 'Cancer Awareness Project' to include dementia awareness.

**Discussion**

**Comment** - A member of the group suggested that the council and the NHS should consider putting in place a self referral process for people with dementia rather than referral through their GP's.

**Ans.** Chris Hume -The usually route in most cases is through GP's.

Debbie Hawkins – Other illnesses can mimic the symptoms of dementia; these illnesses should be ruled out and treated by GP's before an individual would go for memory assessment.

**Comment** – Previously everyone at the age of seventy five would receive a thorough check up but now patients have to ask for it. If the current system provides a yearly check up then it would be easier to pick up on symptoms.

**Ans.** Caroline Leveaux – Supports that annual health checks should be given by GP's. Accepts that further training to GP's will allow this service to be provided to everyone over the age of seventy five years.

**Q.** People are scared by dementia because they think of it as a living death. Will the government look to deliver a service that is responsive of the needs of dementia sufferers?

**Ans.** Caroline Leveaux - This will be very intensive in terms of resources and very difficult to fund; there will be a challenge in finding the right people to fund this service. The council and

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	<p>the NHS will try to be part of the early planning then will be involved as much as possible in the later stages of the service.</p> <p><b>Q.</b> What is the level of support that carers can give to each other?</p> <p><b>Ans.</b> Debbie Hawkins - There was a carer support group at the Kensington Town Hall that that recently closed down because of poor attendance. A survey is been carried out to find out the reason the group was not well attended. If enough interest is received then the council may look to restart the group.</p> <p><b>Comment</b> – A member of the group commented that there need to be more joined up care among service providers in the borough for dementia suffers. This will help to address dementia.</p> <p><b>Ans.</b> Chris Hume - The new member assessment service will also include social services staff. The assessment for community care services will be part of the referral process for both medical and secondary social care needs.</p> <p><b>Q.</b> Is the ‘end of life strategy’ only for people with dementia?</p> <p><b>Ans.</b> Chris Hume - The end of life strategy is for everybody in the borough.</p> <p><b>Q.</b> What provision is there for people when they get to the acute stage of dementia?</p> <p><b>Ans.</b> Debbie Hawkins - Currently Kershaw Ward at Chelsea and Westminster Hospital admits people with dementia. The dementia service works with intermediate care to ensure that people are given the appropriate end of life care.</p>	
<p><b>4.0</b></p>	<p><b>Updates:</b></p>	
	<p><b>4.1. Dignity Champions (Paula Murphy)</b>  K&amp;C LINK Dignity Champions Team carried out eight assessments over five days across three wards at Chelsea and Westminster Hospital. The findings have been drafted in a report and will be finalised soon.  The report will then be sent to Chelsea and Westminster Hospital and they will be asked to respond within 20 days.  The final report will also be sent to all parties concerned, including the Care Quality Commission.</p>	

	<p><b>4.2 Safeguarding Champions (Paula Murphy)</b>          The group will be meeting again soon. The group is currently working on an assessment tool which will be distributed at the next 'Champions' meeting. There are two residential care homes who are interested in being assessed. The assessment process will start at the beginning of September 2010.</p> <p>The LINK is looking for older people to join both Dignity Champion and Safeguarding Champions group. Training will be provided.          If you would like to become a champion, please contact LINK Host staff by phone: 020 8968 7049 or email: <a href="mailto:k&amp;clink@hestia.org">k&amp;clink@hestia.org</a>.</p> <p><b>4.3 Research with Self-funders (Paula Murphy)</b>          A big thank you to those who took part in the research. The research aims to identify the information needs of borough residents who are current or potential users of social care services and are in a position to pay for the help they need.</p> <p>Six responses have been received to date. The responses were feedback to the Royal Borough of Kensington &amp; Chelsea (RBKC) and further interviews are underway.</p> <p><b>4.4 Update on the K&amp;C Forum Session on the Older People's Strategy for 2007-2017</b> (Nour-eddine Aboudihaj, K &amp; C Forum for Older Residents)</p> <p>The purpose of the Older People's Strategy update held on 10th May 2010, at Kensington Town Hall, was to provide an opportunity to share Information and raise awareness of older people's services in the Royal Borough of Kensington and Chelsea (RBKC). The update also sought to encourage older people to get involved in the shaping of the future work plan and strategy. The reason for looking to update the report is to ensure that the views of older people in the borough are listened to.</p> <p>One of the main findings from the report is that there are a lot of services that are available in Kensington &amp; Chelsea that local people are not aware of. Another finding was that people's experience is different from that with the NHS and the Council. RBKC and the K&amp;C Forum for Older Residents are trying to bridge this gap.</p> <p>The next step is to circulate the report to RBKC and NHS Kensington &amp; Chelsea and ask for a reply.</p>	<p><b>All</b></p>
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	<p>If you would like to receive a hard copy of the K&amp;C Forum for Older People's Strategy for 2007-2017 please contact Nour-eddine Aboudihaj on <b>ph: 020 7352 1336</b>.</p> <p><b>Action:</b></p> <ul style="list-style-type: none"> <li>- LINK Host staff to advertise Dignity Champions and Safeguarding Champions in libraries in the borough.</li> </ul>	<b>Simmone</b>
<b>5.0</b>	<b>Forward Planning</b>	
	The next meeting on <b>Thursday September 16<sup>th</sup></b> will look at 'end of life strategy'.	<b>All</b>
<b>6.0</b>	<b>Date and venue of next meeting</b>	
	<p><b>Date:</b> Thursday, 16<sup>th</sup> September</p> <p><b>Time:</b> 3 – 5pm</p> <p><b>Venue:</b> Church of St Phillips, Earl's Court Rd, London W8 6QH</p>	<b>All</b>