



**Kensington & Chelsea  
Local Involvement Network**

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**minutes of meeting**

<b>project title</b>	Kensington & Chelsea Local Involvement Network		
<b>meeting type</b>	Physical Disabilities Sub-Group Public Meeting		
<b>minute no</b>	M-4	<b>Ref</b>	LINK
<b>held at</b>	London Lighthouse 111 – 117 Lancaster Road Ladbroke Grove London, W11 1QT	<b>held on</b>	19 <sup>th</sup> January 2010

Margaret Cairns-Irven	Chair of Kensington & Chelsea LINK Physical Disabilities Sub-Group
Sabre Mohammed	Kensington & Chelsea LINK member
Martha Girgis	Action Disability Kensington & Chelsea
Jas Johal	Action Disability Kensington & Chelsea
Jeannie Lamb	K&C LINK member
Elaine Dorcel	Action Disability Kensington & Chelsea
Donald McLeish	The IN Group
Elaine Mc Donald	K&C LINK member
Kieron Walsh	Kensington & Chelsea Resident
David Montaque Corry	Kensington & Chelsea LINK member
Patricia Gani	Action Disability Kensington & Chelsea
Emily Engel	RBKC
Catherine Larkin	MHK & C Carers

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	Paula Murphy Simmone Hall Wendy Phillips	LINK Coordinator (acting as Chair) LINK Administrator LINK Development Officer
<b>Apologies</b>	Paul Rackham	

Item	Welcome & Introductions	Action
1.0	Paula Murphy welcomed those attending the meeting and outlined the remit of the Disabilities Group as a Forum to add value where appropriate to disability organisations and disability services in the borough. Paula explained her role for the meeting was to be temporary Chair as Margaret Cairns-Irven was delayed and had requested Paula take her place.	
2.0	<b>Minutes of the last meeting 6<sup>th</sup> October 2009</b>	
	The minutes of the last meeting were approved.	
3.0	<b>ADKC Joint Working with K&amp;C LINK, Jas Johal</b>	
	<p>Jas Johal spoke about the work of Action Disability Kensington &amp; Chelsea (ADKC) Personal Budget User Group, and his role as the Co-ordinator, advising on budget concerns and discussed opportunities for how the K&amp;C LINK could support the Group.</p> <p>Jas Johal explained that the aim of the ADKC Personal Budget User Group is to work with individuals who were already Budget users, and provide help through peer support, empowering them to make right decisions and stay in control of their budgets.</p> <p>There was considerable discussion within the Group to identify how other service users who as yet are not in receipt of a Personal Budget will be supported in the future.</p> <p>The Group considered how the LINK could support potential budget users in order to ensure they also received timely information. Paula asked the Group what the proposal for LINK involvement should be; the Group agreed that the LINK would take on an information sharing role in order to ensure that the 'grassroots' voice was actively represented.</p>	

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	<p>Jas Johal suggested that the K&amp;C LINK could establish a communications and 'information hub' as a way to add value to work being done advising Service Users. This could take the role of sharing information across all service user groups and as a portal to gather service user feedback.</p> <p>It was suggested that the LINK information hub could work with co-existing service user Fora in the borough to capture information to ensure that key messages were disseminated and would reflect the needs and concerns of all service users who may require an Individual Budget in the future, not just those with disabilities.</p> <p><b>Action:</b> K&amp;C LINK Development Officer to draft a promotional strategy to set up an Information Communication Hub for all potential budget holders, to go out as a draft in the next 2/3 weeks and be finalised for presentation at the next sub-group meeting.</p> <p>Suggestion for a strap-line for promotion of a borough wide information campaign was: 'Get a life not a service', which the Group supported.</p> <p>Paula outlined the newly formed RBKC People First Service User Programme Board starting in March. The SU Programme Board will have an advisory role for the People First Programme Board; its members will comprise all groups of budget holders in RBKC. Members of organisations that had service user representation will be invited to request places on the Board.</p> <p>The Group agreed that LINK involvement would add value to this existing mechanism for service users, and would be happy for the LINK to propose requesting two places for LINK members, findings from Board meetings would be disseminated back to the Group.</p> <p><b>Action:</b> Paula to bid for two LINK member places to the Service User Programme Board.</p> <p><b>Discussion:</b> There was considerable discussion within the Group and questions put to Jas concerning further clarification of financial calculations of budgets, how will assessments be made under the RBKC plans, what the Carer's role in receiving payments will be and how will payment mechanisms will change. It</p>	<p>Wendy</p> <p>Paula</p> <p>Wendy</p>
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	<p>was felt that the RBKC Personalisation Team would be in a better position to address the queries.</p> <p><b>Action:</b> The LINK Host staff to invite a member of the Personalisation Team to attend the next Sub-Group meeting.</p> <p><b>Addendum:</b></p> <p>Since the date of this meeting, there has been a complaint made by a member of the Group present, and their represented voluntary organisation, against another Group member who was present and taking part in the discussions above. The Management Group have therefore instructed the Minutes to reflect the matters now arising:</p> <p>'A further aspect of the discussions above resulted in the Host temporary Chair having to:</p> <ul style="list-style-type: none"> <li>• On several occasions call the meeting to keep discussion focused on the topic of the first item.</li> <li>• Re-direct comments being directly focused against a participant member speaker and their represented organisation</li> <li>• Instruction to the Group to remind them to avoid making potentially defamatory statements about LINK members not actually present.'</li> </ul> <p>The Group discussion as recorded above has now been taken forward as matters arising to the Management Group for action.</p>	
<b>4.0</b>	<b>Update on November 26<sup>th</sup> Personal Budget Surgery – RBKC Response</b>	
	This was incorporated in the earlier discussions	
<b>5.0</b>	<b>Update on Current Project Plans</b>	
	<p>Margaret Cairns-Irven updated the group on her earlier 'mystery shopping' research on access to medical services and ease of registering with or changing a GP in W10 and W11. Comments on the research findings led to a suggestion that the RBKC resident reviewers could be contacted and the research could be updated and extended to include the whole borough.</p> <p>Paula commented that LINK should also consider</p>	

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	<p>whether GP's would be made aware of the planned research. Buy-in from GP's, PCT and the NHS K&amp;C could improve the buy-in of any findings.</p> <p><b>Action:</b> The Group will decide at the next meeting how this can go forward.</p>	<b>All</b>
<b>6.0</b>	<b>New Project Proposals</b>	
	<p><b>Suggestions:</b></p> <p>The Group proposed three projects:</p> <ol style="list-style-type: none"> <li>1. A review of Resident Reviewer mystery shopping Disability Access to GP Surgeries</li> <li>2. 'Positive continence' issues in the borough. There are concerns that good practice for dementia care patients in hospitals in being lost when patients go back home. Acute care patients need follow up support to ensure they are cared for properly at home. The Group agreed to follow up a project proposal on positive continence</li> <li>3. Dementia care; Directly after the meeting a LINK member request was made to look at care services for younger dementia sufferers.</li> </ol> <p><b>Action:</b> LINK Host staff and Group Member to contact the Positive Continence Nurse at St Charles for further information.</p>	<b>Donald Wendy (staff)</b>
<b>7.0</b>	Sabra invited the Group to attend the Russian Embassy event to celebrate the 60 <sup>th</sup> Anniversary of the end of the 2 <sup>nd</sup> World War, invitations will be sent via the LINK.	
<b>8.0</b>	<b>Date and venue of next meeting</b>	
	<p><b>Date:</b> Tuesday March 9th</p> <p><b>Time:</b> 3 – 5pm</p> <p><b>Location:</b> Essex Unitarian Church 112 Palace Gardens Terrace Notting Hill Gate, London, W8 4RT</p>	
	<b>Addendum: (1<sup>st</sup> March 2010)</b>	
<b>9.0</b>	Since the date of this meeting, there has been a complaint made by a member of the Group present, and their represented voluntary organisation, against another Group member who was present and taking part in the discussions above. The Management Group have therefore instructed the Minutes to reflect	

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